

4-line Carrier-Grade IP Phone **GRP2614**

The GRP2614 is a 4-line carrier-grade IP phone designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including dual LCD screens with 40 virtual multi-purpose keys (VPKs), integrated WiFi, Bluetooth support, dual Gigabit ports and more. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2614 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of busy desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2614 offers an easy-to-use and easy-to-deploy voice platform.



HD audio, handset and speakerphone with support for wide-band audio



4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys



Enterprise-level protection including secure boot, dual firmware images, and encrypted data storage



Integrated dual-band 802.11 a/b/g/n/ac WiFi



Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE



Dual LCD screens with digital BLF keys



Integrated Bluetooth

Protocols/Standards NAPTR), DHCP, PPPOE, TENLET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802-1x, TLS, SIFP, IPV6 Network Interfaces Bluetooth WI-FI Yes, integrated dual-band WIFI 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz) Graphic Display 2.8 inch (320x240) TFT color LCD, 2.4 inch (320x240) additional screen Voice Codecs and Capabilities Support for G7,29/MB, G,711 II/a-law, G,726, G,722(wide-band),G723,iLBC, OPUS, in band and out-of-band DTMF(in audio, RFC2833, SIP INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(ELA), downloadable phonebook(XML, LOSA) put po 2000 items), call waiting, call logicy to 2000 records, Multi-appearance(SCA)/bridged-line-appearance(ELA), downloadable phonebook(XML, LOSA) put po 2000 items), call waiting, call logicy to 2000 records, Multi-appearance(SCA)/bridged-line-appearance(ELA), downloadable phonebook(XML, LOSA) put po 2000 items), call waiting, call logicy to 2000 records, Multi-appearance(SCA)/bridged-line-appearance(ELA), downloadable phonebook(XML, LOSA) put po 2000 items), call waiting, call logicy to 2000 records, Multi-appearance(SCA)/bridged-line-appearance(ELA), downloadable phonebook(XML, LOSA) put possible and such as a server redundancy and fail-over HD Audio Extension Module No 4 line keys with up to 4 SiP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys, 4 XML programmable context sensitive strikeys, 5 navigation/menu keys, 11 dedicated function keys With LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redia speakerphone, vol-, vol- Base Stand Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately) QoS Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS Auxiliary Ports RJ9 headset jack (allowing EHS with Plantronics headsets) User and administrator level passwords, MDS and MDS-sess based authentication secure boot Multi-language English, German, Italian, French, Spanish, Portuguese, Ru		
Bluetooth Yes, integrated	Protocols/Standards	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, TELNET, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, IPV6
Wi-Fi Yes, integrated dual-band WiFi 802.11 a/b/g/n/ac (2.4Ghz & 5Ghz) Graphic Display 2.8 inch (320x240) TFT color LCD, 2.4 inch (320x240) additional screen Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band), G723, iLBC, OPUS, iband and out-of-band DTM/Fin audio, RFC2833, 5IP INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over HD Audio Yes, HD handset and speakerphone with support for wideband audio Extension Module No 4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys, 4 XML programmable context sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for: MESSAGE(with LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redia speakerphone, vol-, vol- Base Stand Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately) QoS Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (Tos, DiffServ, MPLS) QoS Auxiliary Ports Rj9 headset jack (allowing EHS with Plantronics headsets) User and administrator level passwords, MDS and MDS-sess based authenticatio security 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot Multi-language English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese Korean, Japanese and more Upgrade/Provisioning Firmware upgrade via FTP/TFT/ HTTP / HTTP, mass provisioning using GDMS/T OG9 or AES encrypted XML configuration file Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or WiPoE) Temperature and Humidity Operation: 0	Network Interfaces	Dual switched auto-sensing 10/100/1000 Mbps Gigabit Ethernet ports with integrated PoE
Voice Codecs and Capabilities Support for G7.29A/B, G.711µ/a-law, G.726, G.722(wide-band), G723,iLBC, OPUS, iband and out-of-band DTMF(in audio, RFC2833, SIP INFO) Hold, transfer, forward, 3-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(MLL, LDAP, up to 2000 items), call waiting, call loglup to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over HD Audio Yes, HD handset and speakerphone with support for wideband audio Extension Module No 4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys, 4 XML programmable context sensitive softkeys, 5 navigation/menu keys, 11 delicated function keys for:MESSAGE(with LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redia speakerphone, vol+, vol- Base Stand Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately) QoS Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS Auxiliary Ports RJ9 headset jack (allowing EHS with Plantronics headsets) User and administrator level passwords, MD5 and MD5-sess based authenticatio secure boot Multi-language English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese Korean, Japanese and more Upgrade/Provisioning English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese Korean, Japanese and more Upgrade/Provisioning Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Pewer & Green Energy Efficiency Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Person Per	Bluetooth	Yes, integrated
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Telephony Features Telephony Telephone Features Telephony Telephone Features Teleph	Graphic Display	2.8 inch (320x240) TFT color LCD,2.4 inch (320x240) additional screen
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Feature Keys 4 line keys with up to 4 SIP accounts, 8MPK extension keys with dual-color LED with 2 Left/Right keys, 4 XML programmable context sensitive softkeys, 5 navigation/menu keys, 11 dedicated function keys for:MESSAGE(with LED indicator), phonebook, transfer, conference, hold, headset, mute, send/redia speakerphone, vol+, vol- Base Stand Yes, 2 angle positions available, Wall Mountable (Wall Mount *sold separately) Qos Layer 2 Qos (802.1Q, 802.1P) and Layer 3 (Tos, DiffServ, MPLS) Qos Auxiliary Ports RJ9 headset jack (allowing EHS with Plantronics headsets) User and administrator level passwords, MD5 and MD5-sess based authenticatio 256-bit AES encrypted configuration file, SRTP, TLS, 802.1x media access control, secure boot Multi-language English, German, Italian, French, Spanish, Portuguese, Russian, Croatian, Chinese korean, Japanese and more Upgrade/Provisioning Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/T 069 or AES encrypted XML configuration file Universal power adapter included - Input:100-240V; Output: +12VDC, 1A; Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Operation: 0°C to 40°C, Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing Package Content GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm	Telephony Features	appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook(XML, LDAP, up to 2000 items), call waiting, call log(up to 2000 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server
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Power & Green Energy Efficiency Integrated Power-over-Ethernet(802.3af), Max power consumption 3.5W(power adapter) or 4W(PoE) Temperature and Humidity Operation: 0°C to 40°C, Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing GRP2614 phone, handset with cord, phone stand, 12V power adapter, network cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm	Upgrade/Provisioning	Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
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Cable, Quick Installation Guide, GPL license Physical Unit weight: 950g; Package weight: 1460g Dimension: 234mm x 213mm x 82.2mm	Temperature and Humidity	
Dimension: 234mm x 213mm x 82.2mm	Package Content	
FCC: Part 15 Class B: Part 15 Subpart C. 15.247: Part 15 Subpart E. 15.407: FCC Pa	Physical	
68 HAC CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; I Compliance 301489-17; EN 300328; EN 301893; EN 62311	Compliance	CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 60950-1; EN 301489-1; EN 301489-17; EN 300328; EN 301893; EN 62311 RCM: AS/NZS CISPR32; AS/NZS 61000.3.2; AS/NZS 61000.3.3; AS/NZS 4268; AS/NZS 60950.1; AS/CA S004